ADVANTECH Waitwhile

WAITLIST SYSTEM
CROWD CONTROL AND QUEUING SOLUTION

Technology and Trends Overview

Modern Business Trends

**Reduce costs and inefficiencies**
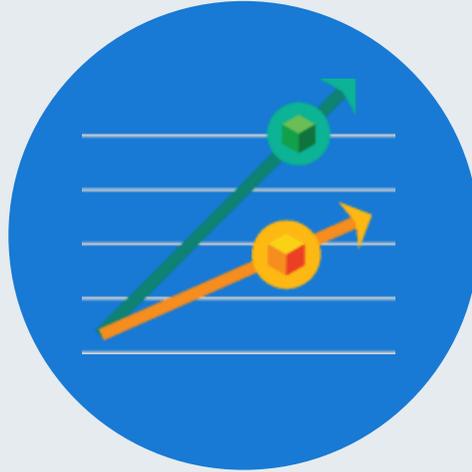
Increase revenue
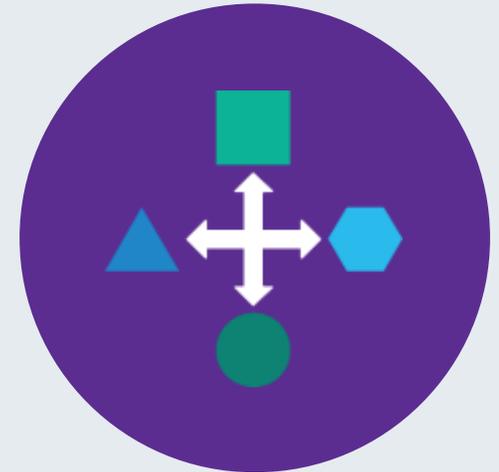
Create new business models

Queue Management Solutions

Helps You Respond to New Retail Trends

Gain insight and agility

Build competitive edge

Open new business opportunities

Improve business process

Improve customer service
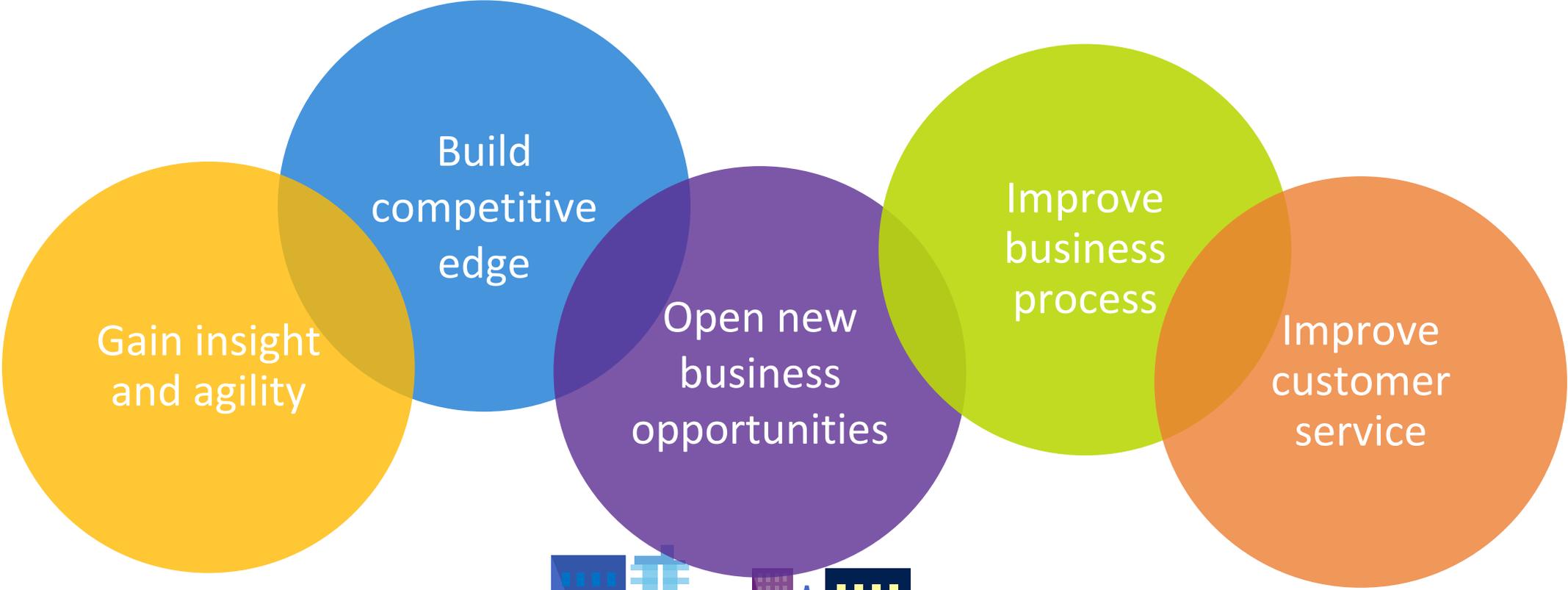
Keep your Customers Happy & Informed

As business owner, you can stay connected as customer information is instantly uploaded into the cloud

Get accurate wait times, spot waitlist trends and learn about your customers to improve your business
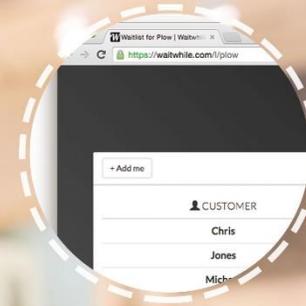
More Reasons to Wait

Whether you're a restaurant, beauty salon, retailer or event organizer, Waitwhile and Advantech gives you a smart and simple waitlist with customizable SMS alerts. It's about time to make your customers happier and your business run smoother.

Easy-to-Use Interface	Keep Guest Informed	Display Waitlist in Real-time	Check-In Station	Customer Data & Analytics
Bust your lines with an online waitlist that you can manage on any device, even without WiFi.	Guests can run errands while waiting and check the wait on their phone, no install needed.	Show your waitlist in real-time on a monitor or online to keep everyone informed.	Check-in station Easily set up a check-in station for customers to add themselves - online or in your store.	Get accurate wait times, spot waitlist trends and learn about your customers to improve your business.
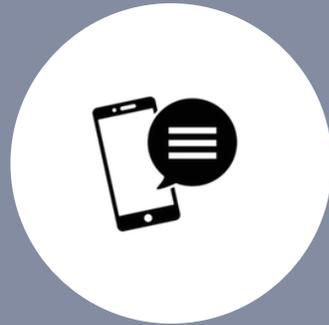
Features
Say hello to a smarter waitlist with features you'll love.

✓ **Notify with SMS and Email**
Text or email customers that you're ready with just a tap. With automatic reminders your customers are always up to date and two-way texting lets them reply back.

✓ **Customize everything**
Make the waitlist truly yours by adding services, staff, seat requirement, your logo and more.

✓ **Multiple waitlists and staff**
Add as many waitlists as you want and easily toggle between them. You can also share access with your staff members.

✓ **Serving overview**
See at a glance who you are currently serving and how much time is left.

✓ **Customer Insights**
Learn who your top customers are, visitor trends over time and other waitlist metrics. You can export data too

✓ **Real-time sync and secure**
Your waitlist is always synced in fiber-optic speed using secure servers. No need to even refresh your browser!

✓ **Team management**
Invite your team to your waitlist and let them manage your waitlist alongside you.

✓ **Schedule ahead**
Book appointments and keep your bookings in sync with your walk-in waitlist.

✓ **Role permissions**
Set permissions and access by team member. Assign team members to customers in your waitlist

✓ **Dashboard**
Keep track of your waitlist, bookings, customers, revenues and more at a glance under your dashboard.

✓ **Powerful API**
Integrate Waitwhile with the services and apps that you use and love already with our powerful and configurable API

✓ **Personalize messages**
Personalize your texts and emails with your customer's name, place in line, current wait time and much more.

CUSTOMIZE YOUR WAITLIST SYSTEM

UTC-500 Series

Removable Frame Design for
More Convenient Installation

Easily detachable bezel for a truly
seamless appearance

Diverse Peripheral Options and
Customizable Frame Color

Diverse Peripheral Options and
Customizable Frame Color

Request a Demo Today!

Try Risk Free for 30 Days!

Find out how Waitwhile and Advantech can help with your business. Our specialist can walk you through a simple 3 minute software demo. Remember to ask for our 30 day evaluation program to test your waitlist system on site!

REQUEST DEMO

Buy@Advantech.com   1-877-825-4146